



State of Illinois
Illinois Commerce Commission
Service Quality for Telecommunications Carriers
Code Part 730.115
Quarterly Filing

NTS Services Corp.
for quarter ending September 30, 2007

| Performance Data | July | August | September | Quarterly Average |
|--|--------|--------|-----------|-------------------|
| A. Operator Answering Time - Toll and Assistance [730.510(a)(1)] | 0.00 | 0.00 | 0.00 | 0.00 |
| B. Operator Answer Time - Information [730.510(a)(1)] | 0.00 | 0.00 | 0.00 | 0.00 |
| C. Repair Office Answer Time [730.510(b)(1)] | 10.00 | 12.00 | 10.00 | 10.67 |
| D. Business or Customer Service Answer Time [730.510(b)(1)] | 12.00 | 15.00 | 13.00 | 13.33 |
| E. Percent of Service Installations [730.540(a)] | 99.33% | 99.46% | 99.86% | 99.55% |
| F. Percent of Out of Service Lines Repaired in < 24 Hours [730.535(a)] | 99.55% | 99.46% | 99.84% | 99.61% |
| G. Trouble Reports per 100 Access Lines [730.545(a)] | 1.44 | 1.34 | 1.24 | 1.34 |
| H. Percent Repeat Trouble Reports [730.545(c)] | 5.76% | 2.44% | 2.22% | 3.47% |
| I. Percent of Installation Trouble Reports [730.545(f)] | 2.22% | 2.34% | 1.95% | 2.17% |
| J. Missed Repair Appointments [730.545(h)] | 0 | 0 | 0 | 0 |
| K. Missed Installation Appointments [730.540(d)] | 0 | 0 | 0 | 0 |

Comments

The information contained here is privileged and confidential.



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